

PresbyBulletin

Penn Presbyterian Medical Center

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National Environmental Services Week

Celebrated September 13 – 19th

Next week, September 13-19, please help us celebrate our Environment Services staff as we bring the 2009 Environmental Services Week theme – Housekeeping Professionals...Our commitment to caring shines through – to Penn Presbyterian.

In the past year, our EVS team has made great strides in improving and maintaining the cleanliness of our facilities:

- Achieved Press Ganey's 99th percentile for cleanliness in June & July.
- Reduced discharge cleaning turnaround time to 57 minutes, 6 minutes faster than last year.
- Scored 100 percent on annual safety audit.
- Reduced regulated medical waste by 127 tons in the past 12 months.
- Led departments in Sustainability (Recycling) programs at PPMC.

“This year's theme, Housekeeping Professionals...Our commitment to caring shines through, really captures the fact that our employees go well beyond working toward maintaining a clean and sanitary environment each day,” said **Roy Manno**, Director of Environmental & Distribution Services at Penn Presbyterian. “Many EVS staff members go the extra step and show real compassion toward our patients by acts of small kindness, such as bringing them puzzle books, saying a prayer with them, or making sure their belongings are within reach. They show our patients around and many times assist people in public areas who are struggling. Their work is difficult and yet their commitment does shine through.”

There will be a luncheon for employees where EVS staff will receive awards and recognition for their hard work and dedication. Please join us in thanking our EVS staff for their housekeeping work and exceptional efforts to make PPMC shine.



Reminder: Ramadan Underway, Fasting Arrangements Available

The Islamic celebration of Ramadan – a holy month of special prayer and fasting – began on August 21st, with the official sighting of the New Moon. During this month, Muslims are called upon to refrain from food and drink from sunrise to sundown.

For many years, Penn Presbyterian has made special arrangements for patients who, in consultation with their physicians, wish to observe this very meaningful fast. For more information, call the Pastoral Care Department Office at 215-662-9490 or visit the Penn Medicine Pastoral Care website at <http://www.uphs.upenn.edu/pastoral/>.

Save the Date: Penn Medicine at Rittenhouse Open House on 9/16



Good Shepherd Penn Partners and Penn Hospice at Rittenhouse are hosting an open house from 3pm - 8pm on Wednesday, September 16 at Penn Medicine at Rittenhouse (1800 Lombard Street). All Penn Presbyterian employees are invited to attend the event to learn more about the Penn Institute for Rehabilitation Medicine's inpatient rehabilitation programs, Good Shepherd Penn Partners' long-term acute care (LTAC) unit, and the inpatient hospice unit, Penn Hospice at Rittenhouse. To RSVP, please call 215.893.2575.

In the News

PPMC Adult Cystic Fibrosis Program Noted as CF Patient Passes

An article in *Philadelphia Weekly* highlights a pair of local musicians with cystic fibrosis, Bobby Wolter and Brian McTear, who were introduced in 2004 by **Marianne Ferrin**, a nurse and coordinator of the Adult Cystic Fibrosis Program at Penn Presbyterian Medical Center. Since CF patients can't hang out with one another without risking the exchange of dangerous infections, Wolter and McTear began volleying letters via email -- developing an intimate camaraderie that led to years of mutual support and friendship. The letters are online at brianandbobbyspeak.com and often refer to the care both received at PPMC, mentioning **Denis Hadjiliadis, MD, MHS** and **Douglas S. Holsclaw, MD**, both from Pulmonary Medicine. Bobby Wolter passed away suddenly in the early morning of August 22 from a massive hemoptysis in his lung. He was 28.

You can view the article at

<http://www.philadelphiaweekly.com/news-and-opinion/phillynow/Bobby-Wolter-RIP-54533562.html>

PPMC Donates Linens to Help Local Shelter

PPMC recently donated 500 gowns to People-R-Us, a residential program dedicated to the homeless, mentally disabled, veterans and those in need of home and hope. EVS's Linen staff helped identify gowns that were no longer in use and able to be donated.

The People-R-Us Program provides a variety of comprehensive services, including housing, to help people build community, learn to socialize and develop independence.

Thanks to PPMC's donations, People-R-Us can continue helping those in need.